



Questions & Answers

ACCOUNT OPENING

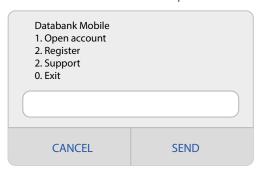
Can I open an account with the USSD Service?

Yes. You can open an account using the *6100# USSD service

Use the following steps to open an account

STEP 1.

To open an account, type 1 (open account) from the main menu and tap "send".



STEP 2.

Enter your date of birth in the format ddmm-yyyy. E.g. 21-06-1997 and tap "send".

Open Account Enter date of birth (dd-mm-yyyy):	
CANCEL	SEND

STEP 3.

Enter your first name and tap "send".

Open account Enter first name:	
CANCEL	SEND

STEP 4.

Enter your surname and tap "send".

Open account Enter surname name:	
CANCEL	SEND

STEP 5.

Choose the option that corresponds with your purpose for opening the mutual fund account and tap "send".

Open account Choose purpose: 1. Project 2. Emergency 3. Retirement 4. Education 5. Business	
CANCEL	SEND

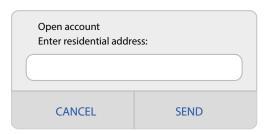
STEP 6.

Enter your mother's maiden name and tap "send".

Open account Enter mother's maiden name:	
CANCEL	SEND

STEP 7.

Then enter your residential address and tap "send"



STEP 8.

Enter city and tap "send".



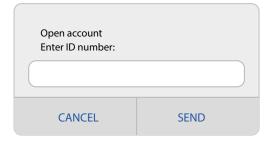
STEP 9.

Choose the option that corresponds with your preferred ID type and tap "send".

4. SSNIT 5. Ghana Card 7. more	
	SEND

STEP 10.

Enter the ID number and tap "send".



STEP 11.

Enter the ID number and tap "send".

Open account Choose annual incom 1. 5,000 - 9,999 2. 10,000 - 19,999 3. 20,000 - 49,999 4. 50,000 - 99.999 5. Above 100,000	ne (GHC):
CANCEL	SEND

STEP 12.

Enter your next-of-kin and tap "send".

Open account Enter next of kin:		
CANCEL	SEND	

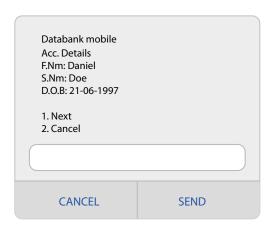
STEP 13.

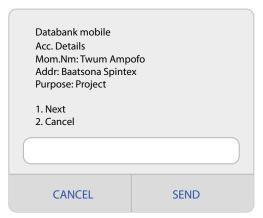
Enter the number that corresponds with how you heard about the USSD service and tap "send".

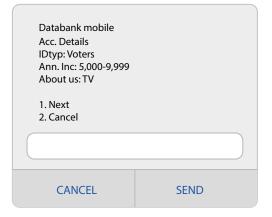
Open account Choose how you heard about us: 1. TV 2. Radio 3. Billboard 4. Seminar 7. More	
CANCEL	SEND

STEP 14.

There will be three requests following each other with a summary of the data you entered for confirmation. Type 1 to confirm on all 3 requests.

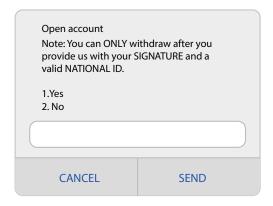






STEP 15.

Type 1 (yes) to give final confirmation for account opening.



STEP 16.

Once confirmed, a text message will be sent to you with your account details. A representative will call you within five (5) working days to confirm your details.

Open account Daniel your account was opened successfully and will be sent to you via SMS.		
Do you want to perform another transaction? 1.Yes 2. No		
CANCEL	SEND	



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