



We've switched

*713*100# is now

*790*100#

Question and Answers

Account Top Up

You can top up your account using AirtelTigo Money, MTN Mobile Money and Vodafone Cash. However, your mobile wallet needs to be the number you are dialing the code with. Also, no third-party top ups are allowed.

Use the following steps to top up your Databank investment account

Step 1.

Choose "1" and tap "send" to top up your account.

Welcome to Databank

Please select your preferred option

1. Deposit / Invest
2. Check Balance
3. Help
0. Exist

Cancel | Send

Step 3.

Choose your desired fund to top up and tap "send".

Select desired fund

1. EPACK
2. MFUND
3. BFUND
4. ARKFUND
5. EDIFUND T1
6. Next Page

Cancel | Send

Step 2.

Enter your Databank account number and tap "send". Please make sure it is a 13-digit account number. *If you do not know your 13-digit account number, please call 0302 610610 or send an email to clientservices@databankgroup.com.*

Enter your Databank a/c number

Cancel | Send

Step 4.

Enter the amount you want to top up with and tap "send".

Please enter amount

Cancel | Send

Step 5.

Enter "1" and tap "send" to proceed with the transaction.

Make sure you have enough wallet balance to proceed with the transaction of GH 5.

1. Proceed
0. Deposit Again

Cancel | Send

Step 6.

You will receive a pop-up message to enter your mobile wallet PIN to authorize the transaction. Please confirm the amount in the message, enter your mobile wallet PIN and tap "send".

Pay GH\$5.15 to InterPay?
Reference: DATABANK LIMITED

Please enter your PIN to confirm

Cancel | Send

You have successfully topped up your Databank account.

