



**Questions & Answers** 

**CHECK BALANCE** 



Yes. You can check your account balance using the \*6100# USSD service

# Use the following steps to check your Databank account balance

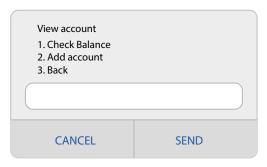
#### STEP 1.

Type 1 (view account) on the main menu and tap "send".



## STEP 2.

Next, type 1 for check account balance and tap "send".



#### STEP 3.

Choose the option that corresponds with the account number whose balance you want to check and tap "send".

Check balance Choose account 1, 4000100056108	
2. 4000100056134	
2. 4000100056243	
CANCEL	SEND

### STEP 4.

Choose the number that corresponds with the fund you want to check and tap "send".

Check balance Choose fund: 1. MFUND 2. BFUND	
CANCEL	SEND

## STEP 5.

A pop-up will appear with your account balance.

Check balance Account: 4000100056 Fund: MFUND Balance: GHC 36.50 Do you want to perfo 1. Yes 2. No	orm another transaction
CANCEL	SEND



