

# Stress-free investing from the **United Kingdom** is here!

Top up your mutual fund account with ease on **Fast Pace Transfer**



## FAST PACE TRANSFER

### GENERAL QUESTIONS

#### 1 What is Fast Pace Transfer?

It is a service that allows users in the United Kingdom to **deposit funds into their Databank account(s)** as part of its offerings. The service is available via the mobile app FP Transfer or website at [www.fastpacetransfer.com](http://www.fastpacetransfer.com).

#### 2 What Databank accounts can I make deposits into with Fast Pace Transfer?

You can make deposits into **all mutual fund** accounts (ArkFund, BFund, EdlFund Tier 1 & 2, Epack, MFund 2 and Databank Housing Account).

#### 3 Do I need to register before I can access this service?

Yes. You need to register by providing your phone number, email address and preferred password. Please note that you need a working UK number to register for the service. An OTP will be required to complete the registration process.

#### 4 Can this service be accessed only from the UK?

No. Once you have registered, you can access the service from anywhere.

#### 5 What payment channels are available on the service?

You can only make payments with a UK bank card.

#### 6 Can I open a new Databank account or make withdrawals using this service?

No, this service is only available for top-ups to your mutual fund investments.

#### 7 Is there a charge when I top up with my bank card?

Yes, there is a charge from the service providers (Fast Pace Transfer). These charges vary depending on the amount that is deposited.

Amount deposited	Charge
Up to GBP 100.00	3.0%
From GBP 100.01 to GBP 500.00	2.5%
From GBP 500.01 to GBP 1,000.00	2.0%
From GBP 1,000.01 to GBP 5,000.00	1.5%
Above GBP 5,000	1.0%

**8 How long does it take for a deposit done via Fast Pace Transfer to reflect in my Databank mutual fund account?**

Your deposit should reflect in your account balance within five (5) working days.

**9 What is the minimum/ maximum deposit amount allowed on Fast Pace Transfer?**

The minimum amount you can deposit is **GBP 10**. The maximum amount you can transfer from the App to your Databank account is **GBP500.00**.



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