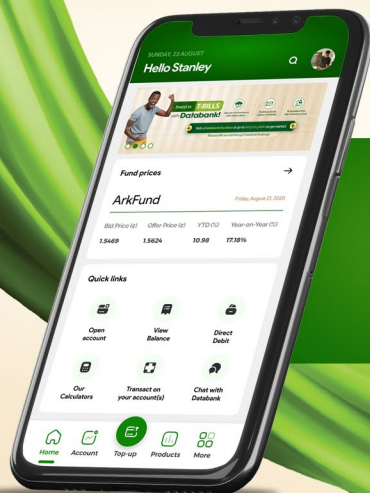




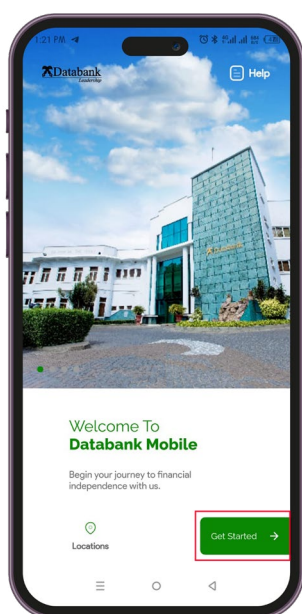
Databank Mobile App

HOW TO CHECK OR VIEW YOUR ACCOUNT BALANCE

To check your balance on the updated Databank Mobile App, you must first download the App from Google PlayStore or iOs AppStore. Once downloaded, you can follow the steps below to view your account balance.

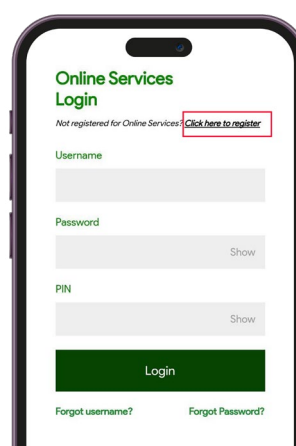
STEP 1

Choose **“Get Started”** on the welcome screen.



STEP 2

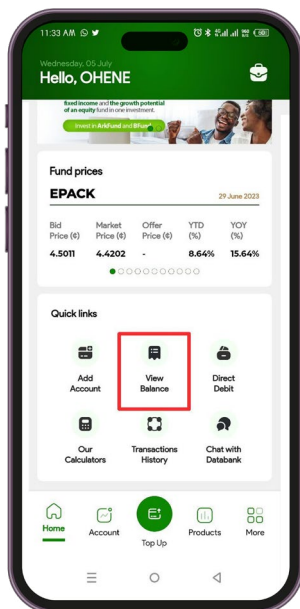
You will see a login screen. Enter your Online Services credentials (Username, password and PIN)* and select “LOGIN”. If you are not yet registered on the Databank Online Services, select **“Click here to register”** at the top of your screen and complete the process.



**Databank account holders are required to register on the Online Services portal to be able to transact on their account online or using the App. Registration can be done here: <https://onlineservice.databankgroup.com/portal/portal>*

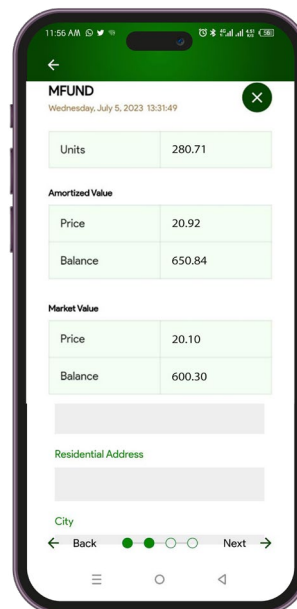
STEP 3

Once successfully, logged in, select "View Balance" from the Quick Links. You can also select "Account" at the bottom of your screen and choose "View Balance".



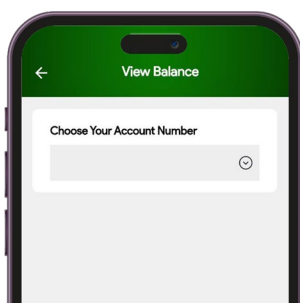
STEP 5

Next, select the fund (MFund, Epack, etc.) whose balance you want to view. A pop-up will appear with your account balance details.



STEP 4

Choose the account number whose balance you want to check from the available options.



Congratulations, you've successfully checked your account balance on the Databank Mobile App!

