

SUZUKI ALTO

and other monthly prizes



Q&A

What is the Databank Invest & Drive promo about?

The Invest & Drive promo is a promotion by Databank to reward investors by giving them a chance to win a brand new car, plus other monthly prizes from August to October 2022. This promo is being run on the NLA Caritas Lottery Platform.

2) What is the duration of the promo?

This promo starts on Wednesday, August 10, 2022, at 00:00:00 GMT and ends on Monday, October 31, 2022, at 23:59:59 GMT. Deposits done before this timeframe shall not be considered eligible even if they reflected in the account during the promo period. However, deposits done during the period, which reflect after the promo period, shall be considered eligible.

3) Who can enter this promo?

This promotion is open to all Databank clients and/or persons who are 18 years and over at the time of entry.

What are the prizes that are up for grabs in this promo?

There will be monthly rewards and a grand prize in this promo.

Monthly prizes: Electrical appliances (microwave, fridge, LED TV, etc.), mobile phone, shopping vouchers, weekend trip, investment vouchers and other prizes. Every month, the highest depositor will be rewarded alongside five (5) other randomly selected winners.

Grand Prize: A brand new 2022 Suzuki Alto

How can I participate in this promo?

To participate in the promotion, you must deposit GHC 1,000 or more into any Databank mutual fund (i.e., ArkFund, BFund, EdlFund, Epack, MFund, or the Databank Housing Account) from August 10, 2022, to October 31, 2022.

Where can I make deposits into 6 my Databank account during this promotion?

You can deposit at a physical location or using any of our digital channels. A list of the deposit channels is available here.

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Which category of Databank account holders can participate in this promo?

Individual, Joint or ITF (In Trust for) Databank mutual fund account holders can participate in this promo.

Are non-Databank clients eligible to 8 enter this promo?

Yes, persons above age 18 who are willing to open a Databank mutual fund account and fund it with a minimum of GHC 1,000 during the promo period are eligible to enter the promo.

Who is exempted from this promo?

The following categories of persons cannot participate in this promo:

- Staff of DATABANK and the Group, as well as board members of any Databank mutual fund or the Group
- Databank account holders and members of the public who are not 18 years and above
- Persons who do not hold any Databank mutual fund account during the promo period

Do I need to deposit the GHC 1000 at a go?

Deposits can be made in instalments (a series of deposits amounting to GHC 1000) or by lump sum and will be viewed cumulatively at the end of the promotion.

How many times do I have to deposit to win?

The minimum required deposit is a deposit of GHC 1,000 or more. The more you deposit, the more opportunities you have to win! Here's how it works...

- You will get one entry for every multiple of GHC 1,000 you deposit (so if you deposit GHC 1,000, your name is entered once; GHC 10,000 means your name is entered 10 times; GHC 100,000 means your name is entered 100 times).
- Note that you do not need to make deposits of GHC 1,000 separately. You can make lump sum deposits of higher amounts as the total number of entries is based on the total amount deposited into your account during the promo period.
- Deposits of GHC 1,000 spread across multiple (mutual fund) accounts will not qualify. You must deposit GHC 1,000 in each account for that account to qualify for the draw.
- Deposits through both physical and digital channels qualify. You may deposit through any of the 470+ deposit points through our network of partner branches, online at www.databankgroup.com or via USSD (*6100#, *790*100#, *737*100#, *422*400#).

(12) Can I withdraw my money during the promo period?

There should be no withdrawals during the promo period in order to qualify for the prizes. This means that no withdrawals should be made on the existing amount and any new amount brought in during the promo. For example, if you have GHC 2,000 in your account before the promo and deposit GHC 1,000 into your account during the promo period, you should not withdraw during that period. If you make any withdrawal during the promo period, you will be disqualified from entering the draw for the grand prize.

13) How will the monthly winners be selected?

The first winner of the monthly prizes will be selected based on being the highest depositor for the month in review, while the other winners will be selected at random. In total, six (6) prizes will be given every month from August to October 2022.

How will the ultimate winner be selected?

The ultimate winner will be selected randomly. At the end of the promotion, the list of all participants who deposited GHC 1,000 or more will be generated. Based on the total deposits made during the promotion, each participant will receive one entry for each multiple of GHC 1,000. The selection of the ultimate winner will be done in partnership with the National Lottery Authority on the Caritas Lottery platform in the month

of November. The date and time for the selection will be communicated duly to all participants of the promo.

15 When will the final draw for the grand prize be held?

The draw for the grand prize will take place by November 30, 2022. The actual date and time will be communicated to all participants at the end of the promo. Provision will be made for participants to be present/view the draw on the day.

(16) Will the amount I deposit during the promotion be disclosed to the public?

The amount deposited by participants will not be publicly disclosed or disclosed to other participants of this promotion.

(17) Will my name and/or personal details be disclosed to the public for the draw?

No. Your name, account number, and personal details will not be disclosed to the public or other participants. A unique code will be generated and assigned to each participant to be used during the draw. This is to protect the identity of our investors. However, if you emerge the winner of either the monthly or grand prizes, your name will be shared with the public.

(18) How will the winners be notified?

The winner(s) of the prizes will be informed via phone and/or email and prizes would be delivered to the nearest Databank location for collection by winners. The Suzuki Alto, however, can only be picked up at the Databank Head Office on 61 Barnes Street, Adabraka, Accra. All winners must present a valid national ID at the time of collection of the prizes.

(19) Will Databank bear the cost of transportation or accommodation of the winners?

Winners or their representatives must attend the prize distribution ceremony at their own cost. Monthly winners or the ultimate winner shall be duly informed about the date and venue to collect their prizes.

20) Will the winner of the Suzuki Alto be disqualified if he/she is not a licensed driver?

If the winner is not a licensed driver but wishes to drive the car, he/she should take the necessary steps to obtain a driver's license and thereafter claim the car. However, the winner may also come with a licensed driver to claim the Suzuki Alto.

21 Will the car be registered and insured by Databank before handing it over to the winner?

Databank will only bear the cost of the car registration and transfer of ownership to the winner after one (1) year. The winner of the car must bear the cost of Insurance and other charges such as maintenance that comes with the car.

22) Will the car be branded by Databank?

The car will be branded in Databank colors and with other branding assets of Databank like the Databank logo.

23) Can the winner of the car undo this branding upon receipt?

The winner of the car is expected to keep the Databank branding on the car for one year. The final transfer of ownership of the car to the winner shall be done after a year if all the terms and conditions are adhered to by the winner.

(24) Will winners be used in any advertisement?

A winner in this promotion must consent to Databank using them for advertisements in newspapers, social media, on the Databank website and other marketing or branding materials without any fee being charged or paid to him/her.

(25) Can the winner of the car sell the car upon receipt?

The winner of the car is not allowed to sell the car or use it as a commercial vehicle or gift it to another person until after at least one (1) year after receiving the car and after the car has been transferred to the winner.

26 Can the winner of the car reject the prize?

If the winner of the car refuses to accept the car, Databank shall provide a consolation prize in the form of a Databank gift voucher worth GHC 3,000 to be invested in any Databank mutual fund.

27) Will a winner forfeit the prize if he/she is unreachable?

If a winner cannot be reached via the phone number or email address provided within fourteen (14) days after being selected, the winner's right to the prize will automatically lapse. The prize will then be transferred to another person after a second draw.

Whom should I address questions concerning this promotion?

Any questions, complaints, or comments about the Promotion can be made by calling 0302 610610 or emailing <u>marketing@</u> <u>databankgroup.com</u>.



