*6100#

vodafone

*6100#

Questions & Answers

PIN RESET

1 **Why would a client need to reset their PIN?**
A client can reset the PIN if he/she feels the PIN has been compromised or simply wants a PIN that is easier to remember

Use the following steps to reset your pin

STEP 1.

Type 6 (pin reset) on the main menu and tap "send".

```
Databank Mobile
1. View account
2. Topup account
3. Withdrawals
4. Self service
5. Open account
6. Direct debit
10. Pin reset
11. Help
0. Exit
```

CANCEL   SEND

STEP 2.

Enter the current PIN and tap "send"

Pin reset
Enter Current Pin:

CANCEL   SEND

STEP 3.

Enter the new pin and tap "send".

Pin reset
Enter New Pin:

CANCEL   SEND

STEP 4.

Enter the new pin again to confirm it.

Pin reset
Enter Confirm Pin:

CANCEL   SEND

STEP 5.

Your PIN has been successfully reset

Databank mobile
Pin reset successful
Do you want to perform another transaction?

1. Yes
2. No

CANCEL | SEND

**Download the
Databank Mobile App**

Download on the
App Store

ANDROID APP ON
Google play

📞 **0302 610610** | www.databankgroup.com

Databank
Leadership