

# Love that lasts, beyond the season.



## Financially Yours, With Love

### Terms and Conditions

#### 1 Introduction

- 1.1 The Databank Gift Voucher is an investment token purchased for someone which entitles the holder to an investment worth the same amount.
- 1.2 The holder can use it to claim the amount and have it invested in their Databank mutual fund account.
- 1.3 You need to be 18 years or above to purchase a gift voucher.
- 1.4 You do not need to have a Databank account to get a Databank Gift Voucher for another person.
- 1.5 The voucher can be purchased for persons with or without an existing Databank account.
- 1.6 Gift vouchers can be purchased for minors under 18. To redeem the voucher, the minor must visit a branch with a parent or guardian, providing the following: the minor's birth certificate, the parent's/guardian's Ghana Card, and two passport-sized photographs of both the minor and the parent/guardian. An ITF account will be opened for the minor, and the funds will be credited to it.
- 1.7 The voucher can be purchased by both retail and corporate institutions.
- 1.8 Virtual gift vouchers are available in all Funds, i.e., ArkFund, BFund, EdIFund Tier 2, Epack and MFund 2.
- 1.9 The minimum amount required to purchase a voucher during this campaign is GHC 50.00.

#### 2 Purchasing a gift voucher

You can purchase a gift voucher using two methods:

##### Online:

- i. Visit the Gift Voucher page at [www.databankgroup.com](http://www.databankgroup.com) to purchase a gift voucher online.

**NB:** Online purchases are limited to the specific fund chosen and can only be redeemed under the same fund.

##### Physical location:

- ii. Visit any of our 11 physical locations across the country to purchase a gift voucher. These vouchers are not limited to a specific Fund.

The process is the same for corporate and retail purchases.

### 3 Redeeming the gift voucher

3.1 You can redeem a gift voucher using two methods:

- i If you have a physical gift voucher, present it at any Databank location across the country to redeem it. If you do not already have a Databank mutual fund account, you will need to open any one of your choosing first, to redeem the voucher.
- ii If you receive a virtual gift voucher, you will either need to show the voucher email at any Databank location across the country or open a mutual fund account online and provide details of the voucher via e-mail to **marketing@databankgroup.com**

3.2 The value of the gift voucher will be credited within 5 working days into the recipient's mutual fund account opened or provided. Apart from the virtual vouchers, the holder will have to choose the Fund they want the redemption done to.

3.3 Physical gift vouchers are eligible for **6 months after the issue date**. Virtual gift vouchers are, however, eligible till **March 31, 2025**.

### 4 Standing terms

4.1 Databank shall be entitled to cancel, discontinue or suspend this campaign on the occurrence of a force majeure event or any event beyond the control of the campaign organizers.

4.2 Failure by Databank to enforce any of its rights or any of the terms and conditions at any stage of the campaign does not constitute/imply a waiver of those rights

4.3 Failure by Databank to enforce any of these conditions will not give rise to any claim by any individual.

4.4 Databank reserves the right to amend the terms and conditions at any time during the pendency of this campaign. All amendments to the terms and conditions shall be effective when posted on the website. Databank shall not be responsible for the Participants familiarizing themselves with the amendments to the terms and conditions.

4.5 These terms and conditions will in all respects be governed by and construed under the laws of Ghana.

4.6 Databank reserves the right to cancel, amend or vary this campaign and the rules thereof at any time without prior notice. However, any such change may be communicated to participants who have already deposited within the campaign period.

### 5 Contact

Any questions, complaints or comments about the promotion can be made by calling 0302 610610 or emailing **marketing@databankgroup.com**