



*6100#

Questions & Answers

CHECK BALANCE

1 **Can I check my account balance with the USSD Service?**
Yes. You can check your account balance using the *6100# USSD service

Use the following steps to check your Databank account balance

STEP 1.

Type 1 (view account) on the main menu and tap "send".

Databank Mobile

- 1. View account
- 2. Topup account
- 3. Withdrawals
- 4. Self service
- 5. Open account
- 6. Direct debit
- 10. Pin reset
- 11. Help
- 0. Exit

CANCEL SEND

STEP 2.

Next, type 1 for check account balance and tap "send".

View account

- 1. Check Balance
- 2. Add account
- 3. Back

CANCEL SEND

STEP 3.

Choose the option that corresponds with the account number whose balance you want to check and tap "send".

Check balance

Choose account

- 1. 4000100056108
- 2. 4000100056134
- 2. 4000100056243

CANCEL SEND

STEP 4.

Choose the number that corresponds with the fund you want to check and tap "send".

Check balance

Choose fund:

- 1. MFUND
- 2. BFUND

CANCEL SEND

STEP 5.

A pop-up will appear with your account balance.

Check balance
Account: 4000100056108
Fund: MFUND
Balance: GHC 36.50
Do you want to perform another transaction
1. Yes
2. No

CANCEL

SEND

