

DO YOU KNOW?

All about the Purchase Confirmation Note

1 What is it?

Your Purchase Confirmation Note (PCN) is an update on deposits made into your mutual fund account(s) at Databank.

2 How often will I receive a PCN?

A Purchase Confirmation Note is sent to your email every month and it reflects deposits in your account within the previous month. For example, the Purchase Confirmation Note received in January will show all deposits made in your account from December 1 - 31.

3 If I have different mutual funds, will I receive different Purchase Confirmation Notes?

Yes. You will receive separate Purchase Confirmation Notes for each fund and each account number, provided they are in your name.

4 Is a PCN the same as a Statement of Account?

While the Statement of Account shows all the activities in your account since inception, the PCN only reflects the deposits that were done in the previous month.

5 What should I do if there is an error or I do not receive a Purchase Confirmation Note for a transaction in a month?

If you notice that a transaction is not accurately reflected or you have any questions, you can call **0302 610610** or send an email to info@databankgroup.com.



NOTIFICATION



1 Email Received

**PURCHASE
CONFIRMATION NOTE**

