



**\*422\*400#**

**GENERAL QUESTIONS**



vodafone



- 1 **What is the \*422\*400# USSD code?**  
It is a short code from GCB (G-Money) that allows existing Databank clients to top up their mutual fund investments (i.e., ArkFund, BFund, EdIFund Tier 1, EdIFund, Tier 2, Epack and MFund).
- 2 **Is this service only for GCB clients**  
No. This service is available to all Databank mutual fund clients.
- 3 **Can this service be accessed on all networks?**  
Yes. This service can be accessed on all networks.
- 4 **How do I use the USSD Code?**  
Simply dial \*422\*400# on your mobile phone and enter the details for your transaction.
- 5 **Do I need to register before I can use the service?**  
No. Registration is not required to access the service.
- 6 **Can I open a new Databank account or make withdrawals using this USSD?**  
No, this USSD service is only available for top ups to your mutual fund investments.

- 7 **What is the minimum amount required for making deposit transactions on this service?**  
The minimum amount is GHC 6.
- 8 **Is there a charge for dialing the USSD?**  
No, the service is free of charge to use.
- 9 **When I top up my account with my mobile wallet, is there a charge?**  
Yes, there is a charge from the service providers (GCB/Etranzact and the wallet provider). These charges vary depending on the amount that is deposited and the mobile network. The list of charges per amount and network is below:

Amount deposited	MTN/ AirtelTigo	Vodafone	G-Money
GHC 5 – GHC 99	0.50p	1.5%	No charge
GHC 100 – GHC 2,000	0.5%	1.5%	No charge
Above GHC 2,000	GHC 10	1.5%	No charge

- 10 **Can a foreign number access the USSD service?**  
No, only Ghanaian registered numbers can access the service.



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